## Roderick E. Lewis, MBA, CPC

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## Diversity, Equity, Inclusion (DEI) Leadership

Note: This resume is structured in a Functional Format to highlight selected work experiences for this role. Chronological format is available upon request.

**Multilingual professional** (Portuguese, Spanish) with **dual citizenship** in the USA and Europe; skilled in corporate recruitment, career education, diversity & cross-cultural consulting and coaching, community engagement, marketing, social media, leadership, and project management; recognized leader in DEI thought-leadership; ability to provide advocacy, political capital, and critical thinking to challenging problems faced in DEI and social justice. Versed in Stakeholder Capitalism frameworks, VUCA, and historical contexts of Race/Gender in the US and Global countries.

Author: The Employer Anti-Racism & Gender Equality Scorecard - book on historically disadvantaged groups and DEI strategies.

Recognition: 2020 SoACE Champion of Diversity Award – Southern Association of Colleges and Employers.

**Recognition:** 2021 NACE Diversity, Equity and Inclusion Excellence Award — National Association of Colleges & Employers. **Recognition:** Winner of the 2021 Division of Student Affairs Diversity Award — University of North Carolina at Chapel Hill. **Diversity Training:** Certified Professional Coach (Diversity specialization); Inclusive Excellence Certificate (NC State).

#### *Key Competencies include:*

- **TEAM SUPERVISION:** Recognized for managing diverse teams of direct/indirect reports through inclusive/participative leadership, coaching, mentoring, and training skills to achieve departmental goals that support positive stakeholder outcomes.
- **COMMUNICATION:** Ability to influence at all levels across the organization from the executive leadership team, business group leaders, ERG leaders, and global cross-functional partners on matters such as social and racial injustices.
- **PROGRAM ASSESSMENT:** Managed data analysis and coordinated the record keeping for reports used by accreditation authorities and school rankings publications to audit career centers and credit-bearing graduate courses; NACE/MBACSEA.

## **Diversity-Equity-Inclusion Project Experience**

#### UNIVERSITY OF NORTH CAROLINA (CHAPEL HILL) - CHAPEL HILL, NORTH CAROLINA

2019 - Present

Director of External Relations, Marketing, & Analytics – University Career Services

**Leadership:** As "Second in Command", coordinated customized training and activities to strengthen workplace culture and promote staff's participation in being accountable for a collaborative workplace – implemented mandatory diversity training.

- Lead team of 6 direct reports and 4 Interns to develop and execute a 3-year Employer Relations Strategy that included comprehensive DEI initiatives aimed at increasing professional outcomes for underrepresented groups.
- Marketing & Communications: Designed "target market" criteria and "client/customer experience" plan for employers based on a self-created rubric to identify "Inactive", "Active", and "Prospective" employers.
- Increased revenues for our Tech Job Fair and Fall Job & Internship Expo by 163% and 35% respectively; increased student attendance by 25% and 30% respectively through innovative marketing campaigns to campus stakeholders.
- **Secured \$21K** from a company to sponsor a Diversity Leadership Networking event for diversity student clubs, faculty/staff diversity program managers, and diversity recruiters.
- Embedded DEI metrics into the performance evaluations of all direct reports beyond the standard institutional goals to ensure all individual goals included measurable DEI KPI's 1<sup>st</sup> of its kind in the department.
- Served as Search Committee Chair and led internal hiring teams on full-cycle recruitment and staff onboarding; developed proprietary rubrics to minimize biases in candidate evaluation consulted on 20-person org chart redesign.
- Resolved inter-office disputes by holding meetings with Vice Chancellors, Ombudsman, EOC directors, and other areas of human resources to hold leaders accountable for inclusive workplace behaviors led to leadership changes that improved office morale.

**DEI Strategy:** Oversaw the working groups and creation of a 3-year strategic plan to develop initiatives that improved employment outcomes for both general and underrepresented/underserved student populations.

- DEI Consultant and Coach to external employer partners seeking to improve their transparency and accountability on DEI implemented 10-hour Inclusive Workplace Leadership Series workshops.
- Conducted comprehensive review of campus-wide student clubs (ERG-equivalents) to create a contact list of leaders to support student retention, networking, and recruitment with campus recruiters.
- Created the 1<sup>st</sup> Faculty Career Champions Program to build a platform that educated over 70 faculty members on ways to support underperforming students of all demographics to participate in Diversity Leadership Training over 500 participants reached.
- Selected to join Chancellor's Initiative to create a "Career Pathways" program for the Covenant Scholars (low-income students) to connect with "Research Triangle Park"-based companies; created a 4-step plan for student career exploration to employment.

**Recruitment Strategy:** Redesigned how the career center would recruit students, employers, alumni, parents, and community stakeholders to support internships, jobs, and experiential learning for underrepresented groups and underserved student majors.

• Partnered with corporate recruiters, hiring managers, and interviewers to find diverse talent and set interviewers up for success in the hiring process through unconscious bias training.

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- Consulted corporate recruiters on skills learned within diverse student majors and provided expertise on building a more inclusive sourcing approach, selection criteria, and onboarding process.
- Generated value for employer partners: 1) Contributed to the development of a compelling employer brand messaging and recruiting strategies to attract and retain diverse talent, and 2) created talent pipeline programs focused on attracting candidates with a diverse set of perspectives and experiences.

**Data Analysis & Reporting:** Laid the foundation to collect data from internal databases to guide decision-making and predict trends regarding racial and gender participation in job recruitment and career education for +20,000 students.

- Analyzed job application demographics and utilized benchmarking tools to monitor data trends on outcomes to determine if inequities existed for historically underrepresented minorities.
- Authored a bi-weekly "employment trends and DEI" report; completed external employer benchmarking utilizing metrics and scorecards to drive diversity strategy and ROI.
- Partnered closely with the program managers, senior leaders, and department heads to develop a Career Pathways model for low-income, first-generation, and racial/ethnic minorities to achieve desired milestones and post-graduate outcomes.

#### DIVERSITY LEADERSHIP SOLUTIONS, LLC – CARY, NORTH CAROLINA

2018 – Present

#### Founder and Consultant

In 2018 I created a consultancy to help organizations improve their efforts to improve the equality and equity of outcomes for historically disadvantaged groups in education, entrepreneurship, employment, and economic mobility.

- Anti-Racism & Gender Equality Scorecard©: Created an innovative scorecard to evaluate and analyze the diversity recruitment and engagement strategy of over 500 companies; consulted employers on DEI transparency and accountability.
- Facilitated training and team coaching to help organizations advocate for underrepresented groups both internally and externally through programs like employee resource groups, corporate giving, and community relations efforts.
- Evaluated DEI efforts from external employer partners by identifying areas that could be benchmarked and compared to ingroup and out-group peers against transparency and accountability of annual plan goals.

#### KIMBERLY-CLARK LATIN AMERICA – ATLANTA, USA; LATIN AMERICA

2 Years

Global Health & Hygiene FMCG (maker of Huggies, Scott, and Cottonelle) with annual net sales averaging \$18.0B.

Human Resources Consultant – University Recruiter|Diversity & Inclusion ERG Leader

- Advised 7 Employee Resources Groups (ERGs) on increasing employee engagement and productivity by aligning ERG goals and initiatives to overall company strategy.
- Planned and delivered "Leadership and Recognition" Summit Event in collaboration with ERG Leaders to build cultural competency and leadership capabilities for ERG's and the company at large.
- Partnered with Recruiting, Marketing, and Corporate Communications to build an employer brand that resonated with diverse candidates through website, social media, and print materials.
- Created the 1<sup>st</sup> position of University Relations Manager for Latin American Operations; developed employer brand awareness campaigns to over +3000 university faculty, staff, and students in the region.
- **Diversity Recruitment:** Redefined target schools for sourcing talent by expanding to business schools in Spain which led to new collaborations and recruitment opportunities for K-C USA, K-C Spain, and K-C Latin America.
- Managed recruitment cycle from requisition to on-boarding for the newly-created international internship program that provided internship talent to K-C operations located in Roswell and throughout Latin America.
- Led the process for L-1 Visa intra-company transfers; coordinated with immigration lawyers and HR legal department to ensure 100% compliance with Federal Immigration laws.
- Led the effort to create the first customized management development program for Kimberly-Clark Central America with INCAE Business School's Corporate Education division over 50 regional managers trained in leadership principles.
- Built the business case for Kimberly-Clark to provide **sponsorship for their first corporate-wide case competition** at Purdue University's Supply Chain Symposium \$10k value.

#### VJS CAREERS CONSULTANCY - LISBON, PORTUGAL

4 Years

#### Founder and Consultant

A consultancy based in Portugal to provide contract career services at the leadership level to universities in Europe & UK that were difficult to fill with local talent.

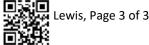
#### **DURHAM UNIVERSITY BUSINESS SCHOOL – DURHAM, ENGLAND**

Manager - Global Alumni Relations

- **Team Supervision:** Headed alumni relations team to support job placement and continuous professional development for "0-3 Years Alumni" through the Alumni Introductions program over 100 connections made (10% increase).
- Created the strategic plan for alumni career development, engagement, and survey data collection to **increase Affinity Groups** based on Gender, Race, and Nationality in targeted geographic regions around the world.
- Liaised with directors of the university's Global Alumni Offices (ERG-equivalents), which included **USA**, **China**, **and Nigeria** to oversee efforts to support the university's research, teaching, and service missions.

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## IBS BUSINESS SCHOOL – LISBON, PORTUGAL

Director - Career Services for International Pre-Experience Masters Programs and Energy MBA

- Started-up the operations for the 1<sup>st</sup> International Career Center, crafted policies, procedures, and practices aligned with program assessment from the major b-school accreditation agencies of AASCB, EQUIS, and AMBA.
- **Team Supervision:** Mobilized Graduate Interns to support event planning, internship and full-time job postings, and employer outreach initiatives for fast-growing English-speaking student population of +300 students/yr.
- Conducted research studies comparing **Diversity & Inclusion concepts** from the USA to concepts in the EU, UK, Asia, Africa, and Latin America to educate stakeholders on various cultural leadership constructs.

### THE LISBON MBA BUSINESS SCHOOL (CATÓLICA | NOVA | MIT SLOAN) – LISBON, PORTUGAL

2 Years

Director – MBA Career Management Center & Alumni Operations

- Started-up greenfield career center as 1<sup>st</sup> Director of Portugal's 1<sup>st</sup> International MBA program; developed local internship market by selling its potential for **completing +12,000 hours/yr worth of key projects.**
- **Team Supervision:** Guided Employer Relations Manager and Admin Assistant to develop recruitment relationships with +50 companies/yr while **managing a +200K/year budget** to fund career center operations that achieved 100% placement each year.
- Proposed, gained buy-in, and taught the 1<sup>st</sup> credit-based career course to +300 multi-national participants utilizing lectures, online seminars, and guest speakers to add competitive advantage for + \$1M international brand growth.
- Increased Brand penetration of the program among recruiting employers in the **USA**, **Brazil**, **Venezuela**, **Switzerland**, **England**, **France**, **Spain**, **Poland**, **Singapore**, **and Hong Kong** through Alumni Relations, face-to-face visits, social media, and offline networking increased job postings diversity by 50% and 20% student placement.
- Implemented innovative On-boarding Program (Career START) that significantly improved retention rate of admitted students —program engaged students 8 weeks prior to 1<sup>st</sup> day of classes.
- Designed and taught 1<sup>st</sup> ECTS-credit Career courses for over 300 students utilizing course lectures, online seminars, and individual advising 90% student participation.

## **Education and Professional Certifications**

- The Georgia Institute of Technology Master of Business Administration (MBA)
- The University of Alabama Bachelor of Science in Electrical Engineering (BSEE)

### **Publications and Presentations**

## **Books and Articles:**

- Lewis, R.E., "The Employer Anti-Racism & Gender Equality Scorecard: Equality and Equity in the Workplace." January 2021.
- Lewis, R.E., "Coaching through the Lens of Diversity and Inclusion." August 2018.
- Lewis, R.E., "Equality and Non-Discrimination Compliance in Organizations." June 2014.
- Lewis, R.E., "The Corporate Recruitment Game: What Recruiters Don't Tell, And What Employers Try To Sell." December 2011.

#### Webinars:

- Lewis, R.E., Employer Diversity Scorecard in Action. Recording. February 2021.
- Lewis, R.E., Inclusive Workplace Leadership Spotlight #3. Recording. September 2020.
- Lewis, R.E., Psychological Impact of Racial Discrimination in the Workplace. Recording. September 2021. September 2020.

## **Technology & Software**

MS Office Suite, Excel Pivot Tables, Google Suite, Social Media Tools, PeopleAdmin, DISC, CareerLeader, Moodle, Handshake.

#### **Top 5 Strengths**

Arranger, Learner, Individualization, Futuristic, and Relator – click here for definitions: Clifton Strengths.